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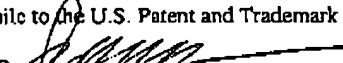
AUG 03 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: H.J. Gläser et al. Examiner: K.A. Gross  
Serial No.: 09/687,033 Group Art Unit: 2122  
Filed: October 12, 2000 Docket No.: STL920000062US1  
TITLE: METHOD, SYSTEM, COMPUTER PROGRAM, AND ARTICLE OF  
MANUFACTURE FOR INSTALLATION AND CONFIGURATION OF A  
COMPUTER PROGRAM ACCORDING TO A STORED CONFIGURATION

**CERTIFICATE UNDER 37 CFR 1.8:**

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on August 3, 2004.

By   
Name: Vanessa Sampson Jackson

**RESPONSE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed May 4, 2004, in connection with the above identified application, please enter and consider the following remarks:

**There are no Amendments to the Claims in this paper as reflected in the listing of claims which begins on page 2 of this paper.**

**Remarks/Arguments begin on page 8 of this paper.**

Page 1 of 10

**KONRAD RAYNES & VICTOR, LLP**315 S. Beverly Drive, Suite 210  
Beverly Hills, California 90212Telephone: (310) 556-7983  
Facsimile: (310) 556-7984**FAX COVER SHEET**RECEIVED  
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AUG 03 2004**PLEASE DELIVER THIS FACSIMILE  
TO EXAMINER K.A. GROSS****OFFICIAL**

TO: Commissioner for Patents  
 Attn: Examiner K.A. Gross  
 Group Art Unit 2122  
 Patent Examining Corps  
 Facsimile Center  
 Washington, D.C. 20231

FROM: William K. Konrad

OUR REF: 0054.0033  
 TELEPHONE: 310-556-7983

Total pages, including cover letter: 10

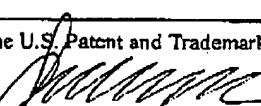
**PTO FAX NUMBER 1-703-872-9306**

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Title of Document Transmitted: TRANSMITTAL FOR RESPONSE PTO-1083 (+ COPY):  
RESPONSE

Applicant: H.J. Glaser et al.  
 Serial No.: 09/687,033  
 Filed: October 12, 2000  
 Group Art Unit: 2122  
 Docket No.: STL920000062US1

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By:   
 Name: Vanessa Sampson Jackson

FORM PTO-1083

PATENT  
STL920000062US1  
0054.0033

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: ) Examiner: K.A. Gross  
 H.J. Glaser et al. )  
 Serial No.: 09/687,033 )  
 Filed: October 12, 2000 ) Art Unit: 2122  
 For: METHOD, SYSTEM, COMPUTER )  
 PROGRAM, AND ARTICLE OF )  
 MANUFACTURE FOR INSTALLATION )  
 AND CONFIGURATION OF A )  
 COMPUTER PROGRAM ACCORDING )  
 TO A STORED CONFIGURATION )



Sir:

Transmitted herewith in the above-identified application is an:

Amendment 10 pages.  
 Petition for Extension of Time.  
 Transmittal of Formal Drawings and \_\_\_ sheets of formal drawings.  
 No additional fee is required.

The fee has been calculated as shown below:

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO PREVIOUSLY PAID FOR	PRESENT EXTRA RATE	ADDIT. FEE OR RATE	ADDIT. FEE
TOTAL	21	MINUS 21	= 0	x \$0 OR x 18 \$	
INDEP CLAIMS	3	MINUS 3	= 0	x \$0 OR x 86 \$	
<u>FIRST PRESENTATION OF MULTIPLE DEP. CLAIM</u>				+ \$ OR + 290 \$	
			TOTAL \$0	OR	TOTAL \$-0

Please charge Deposit Account No. 09-0460 the amount of \$ \_\_\_ to cover the extension fee and also the amount of \$ \_\_\_ to cover the claim fee. A duplicate copy of this sheet is enclosed.  
 The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 09-0460. A duplicate of this sheet is enclosed.  
 Any filing fees under 37 CFR 1.16 for the presentation of extra claims.  
 Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,

Dated: August 3, 2004

William K. Konrad  
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## CERTIFICATE UNDER 37 CFR 1.8:

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Vanessa Sampson Jackson

8/3/04  
Date